



2019

HURRICANE MARÍA PUERTO RICO RESOURCE GUIDE

PREPARED BY:

DIASPORA FOR PUERTO RICO, INC.

FOR:

**The Hurricane Evacuee Legislative
Initiative Disaster Case**

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PURPOSE OF THE RESOURCE GUIDE

The purpose of this guide is to provide updated resource information to staff working with hurricane evacuees from Puerto Rico who are currently residing in the NYC area and have plans to move back to the island. This brief guide is meant to supplement existing general social services guides that are highly utilized by our clients.

Content Guide

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I. Case Management

Caritas de Puerto Rico

Services: Social Services, Senior Services, Homeless Aid, Food, Student Grants, Mental Health, Food and any other help needed.

Serving: Island-Wide

Website: <http://caritaspr.net/> Email: pcamacho@caritas.pr / info@caritas.pr

Address: [201 Calle San Jorge, San Juan PR 00902-1967](#)

Phone: 787-248-3753/ 787-245-7582 / 787-559-5561/ 787-300-4953

Endeavors

Services: Endeavors work with community nonprofits, municipalities, homeless/housing coalitions, Long-Term Recovery Groups (LTRGs), Voluntary Organizations Active in Disasters (VOADS), and more providing social services, Individual case management, Comprehensive recovery plans, Comprehensive recovery plans, Connection to immediate community resources, Recovery estimates and complete repair of the home, Multiple, geographically dispersed disaster case management teams

Serving: Adjuntas, Aguada, Aguadilla, Aibonito, Arecibo, Arroyo, Barceloneta, Barranquitas, Bayamón, Cabo Rojo, Caguas, Canóvanas, Cayey, Ceiba, Ciales, Cidra, Coamo, Corozal, Fajardo, Florida, Guayanilla, Gurabo, Humacao, Isabela, Juana Díaz, Juncos, Las Piedras, Luquillo, Manati, Mayaguez, Moca, Morovis, Naguabo, Naranjito, Orocovis, Peñuelas, Ponce, Rincon, Rio Grande, Salinas, San Juan, San Lorenzo, San Sebastián, Santa Isabel, Toa Alta, Vega Alta, Vega Baja, Villalba, and Yauco

Website: <https://www.endeavors.org/state/puerto-rico/> Email: prHelp@endeavors.org

San Juan & Ponce: 787-520-5185, Akyno Pro Building, 3100 carr 199 ste 204, San Juan, PR 00926-7661

Arecibo: 787-520-5185; Ave Jose A Cedeno #521, Suite 4, Arecibo, PR 00612

Mayaguez: 787-520-5185, #61 Calle Pilar Defillo, Mayaguez, PR 00680

Fema

More Disaster Case Managers : <https://www.fema.gov/disaster/4339>

II. Health

Brigadas Salubristas

Services: Medical Assistance, Mental Health, Dental

Serving: Island-Wide

Phone: 787-604-9571

Email: heriberto.marin@upr.edu

Asociación de Hospitales de PR

Services: Provides health professionals educational activities, media campaigns, support with hospital-based needs.

Serving: Island-wide.

Phone: (787) 764-0290

Email: info@hospitalespr.org

Hospital Directory: <http://hospitalespr.org/hospitales/>

Address: Villa Nevarez Professional Center, Suite 101, San Juan, P.R. 00927

Departamento de Salud de Puerto Rico - Medicaid Program

Services: Health Insurance provided by the government of Puerto Rico.

Serving: Island-Wide

Phone: (787) 765-2929 Ext. 6700

Email: prmedicaid@salud.pr.gov

Website: <https://www.medicaid.pr.gov/>

Officinas: <https://www.medicaid.pr.gov/OficinasLocales.aspx>

III. Services for People with Disabilities

Ser de Puerto Rico

Services: Children Services, youth and adults with physically disable or with the diagnosis of autism spectrum disorder.

Serving: San Juan, Ponce, Ceiba

Website: <https://www.ser.pr/> Email: info@serpr.org

San Juan Address: 500 Calle Báez, Urb. Pérez Moris, Hato Rey, 00917; Tel. 787-767-6710

Ponce Address: Avenida Hostos 1274, Ponce, PR 00717; Tel: 787-813-1972

Ceiba Address: Calle Escolástico López 673, Ceiba, PR 00735; Tel: 787-719-5444

Asociación Mayagüezana de Personas con Impedimentos, Inc

Programs aimed at facilitating the integration of adults with mental retardation into the community, increasing the degree of independence through an independent living skills development program, skills development in recreational and sporting, information service and referrals. Also adults program with significant impediments available.

Services: Case Management, job placement skills, daytime programs, passive recreation, assisted living housing administration, loss assistance to families that were impacted as a result of hurricane Maria as well as legal aid in order to obtain title deeds on their houses for very low income families.

Serving: Mayaguez, West of Puerto Rico

Website: <https://www.ampipuertorico.org/> Email: info@ampipuertorico.org

Phone: 787 - 832- 7460

Address: Parque Industrial Guanajibo Mayaguez, PR

AMPI Case managers: 787-832-7460 or 787-464-1337

IV. Housing & Home Repairs

Habitat for Humanity of Puerto Rico

Services: Home building for low income families; home repairs to low-income families who are affected by age, disability or family circumstances; educational programs to empower women.

Construimos viviendas para familias de escasos recursos económicos

Serving: Island-wide.

Website: <https://english.habitatpr.org/> Email: info@habitatpr.org

Phone: 1+787-368-9393

Address: 225 Calle del Parque Santurce, San Juan, Puerto Rico 00912

Puerto Rico Rises

Services: Home Repairs, volunteer labor, donations management, warehousing, commodities and supplies distribution, support programs and services for refugees on CONUS, medical equipment, grants for women entrepreneurs, generators and cisterns.

Serving: Island-wide.

Website: <https://www.prrises.org/index.html> Email: sara@prrises.org / Yvette.a@prrises.org

Phone: 321-609-1919 / 787-200-7818, Ext. 111/ext. 113

Address: Distribution Center- Aguadilla, PR / CEDECO, Carr 459 Km 7.4 Aguadilla, PR 00690

Albergue Clamor en el Barrio

Services: Shelter for homeless open 24 hr at no cost providing Food, Clothing and others.

Serving: Island-wide

Phone: (787) 778-5828; (939) 940-6089

Address: Carretera 174 Km 8.3, Bayamon, PR 00960

Lucha, inc.

Services: Transitional Housing, open 24 hours for multi-families, domestic violence victims, seniors, low income individuals, HIV patient,

Serving: San Juan Area

Email: lsc@gmail.com

Phone: (787) 294-1533, (787) 294-1531, (787) 294-1051

Address: 977 Calle Juan Peña Reyes, San Juan, PR 00924

V. Legal Services

AyudaLegalPR. org

Services: Online Access to information, services directories.

Email: info@ayudalegalpr.org

Website: <https://ayudalegalpr.org>

VI. Financial Assistance

Fundación de Puerto Rico

Services: Scholarships and donations opportunities.

Serving: Island-wide

Website: <https://www.fcpr.org/> Email: FCPR@fcpr.org

Phone: 1-787-721-1037

Address: 1719 Ave. Ponce de León San Juan, PR 00909

Foundation For Puerto Rico

Services: New Merchant Empowerment and financial support for startups.

Serving: Island-wide

Website: <https://www.foundationforpuertorico.org/> Email: info@foundationpr.org

Phone: 787-773-1100

Address: 1500 Calle Antonsanti, Suite K-Colaboratorio, San Juan, PR 00912-3150

ConPRmetidos

Services: Financial Assistance, grants for socio-economic projects.

Serving: Island-wide

Website: <https://www.conprmetidos.org/> Email: ideas@conprmetidos.org

Phone: 1-787-773-1100

Address: 1500 Calle Antonsanti, Suite K - Colaboratorio, San Juan, PR 00912-3150

The Salvation Army

Services: Food, Clothing, Financial Assistance for rent or utilities, mental health support, day care & learning center.

Serving: Island-wide

Phone: (787) 999-7000

Website: <https://prvi.salvationarmy.org/PuertoRico/>

Address: 1679 Ave. Ponce de León, Esq. Calle San Jorge, San Juan, PR 00909

VII. Senior Services

Caritas de Puerto Rico

Services: Senior Services, Food, Social Services, Homeless Aid, Student Grants, Mental Health, Food and any other help needed.

Serving: Island-Wide

Website: <http://caritaspr.net/> Email: pcamacho@caritas.pr / info@caritas.pr

Address: [201 Calle San Jorge, San Juan PR 00902-1967](https://www.google.com/maps/place/201+Calle+San+Jorge,+San+Juan,+PR+00902-1967)

Phone: 787-248-3753 / 787-245-7582 / 787-559-5561 / 787-300-4953

VIII. Employment

Online Job listings:

Indeed

Website: <https://www.indeed.com>

Clasificados de Puerto Rico

Website: <https://www.clasificadosonline.com/>

Opcion Empleo

Website: <https://www.opcionempleo.com.pr/>

Neuvoo

Website: <https://pr.neuvoo.com/trabajos/>

IX. Domestic Violence Resources

Taller Salud

Services: Health related educational Programs to empower women, mental Health services for domestic violence victims, educational programs for children as well, home rebuilding in Loiza. Serving: Metropolitan Area: Loiza, San Juan, Carolina, Canóvanas, Río Grande, Luquillo, Fajardo and Vieques.

Website: <http://www.tallersalud.com/> Email: info@tallersaludpr.org

Phone: 787-876-3440, 787-256-7568

Address: PR-187 km 24.2 Sector Parcelas Vieques, Barrio Medianía Alta Loíza, Puerto Rico 00772

AyudaLegalPR. org

Services: Online directory of resources and services for victims of domestic violence.

Email: info@ayudalegalpr.org

Website: <https://ayudalegalpr.org>

Resource Directory:

<https://ayudalegalpr.org/resource/violencia-domstica-a-dnde-llamar?ref=077K3>

X. Food Access

Iglesia de Dios Mission Board

Services: Food Bank & Meals

Serving: Island-wide

Email: iponce415@gmail.com

Phone: (787) 613-0527, (787) 626-1150

Address: Carr. 142 Km. 0.4, Dorado, PR 00646

Agencia de Servicios Sociales Pentecostales (ASSPEN)

Distribute disposable diapers, food and cleaning kits. Conduct damage assessments.

Serving: Island-wide

Phone: 787-376-4648

Email: pastroesdras@gmail.com / asspen@iddppr.org

Address: PO Box 28002, San Juan, Puerto Rico

Boys & Girls Club of PR

Providing food and clothes distribution and hot meals to the participants of their clubs.

Serving: Island-wide.

Website: <http://www.bgcpr.org/>

Email: angel.vazquez@bgcpr.org / jcampos@bgcpr.org

The Salvation Army

Services: Food, Clothing, Financial Assistance for rent or utilities, mental health support, day care & learning center.

Serving: Island-wide

Phone: (787) 999-7000

Website: <https://prvi.salvationarmy.org/PuertoRico/>

Address: 1679 Ave. Ponce de León, Esq. Calle San Jorge, San Juan, PR 00909

XI. Emergency Telephone numbers:

- **Agencia Federal para el Manejo de Emergencias (FEMA):** 1-800-621-3362.
- **Cuartel General de la Policía de Puerto Rico:** 787-793-1234
- **Servicio Nacional de Meteorología:** 787-253-4586
- **Departamento de Transporte y Obras Públicas:** (787) 722-2929
- **Bomberos de Puerto Rico:** 787-722-1120
- **Autoridad de Energía Eléctrica:** Metro (787) 521-3434 / Isla 1-800-981-2434
- **Autoridad de Acueductos y Alcantarillados:** 787-620-2482
- **Cruz Roja Americana:** 787-758-8150
- **Agencia Estatal para el Manejo de Emergencias:** 787-724-0124
- **Fondos Unidos de Puerto Rico:** 2-1-1

Resource and Referral Center: Monday - Friday: 8:00 a.m. a 5:00 p.m.

Email: 211pr@fondosunidos.org

Online Resource Directory: <http://211pr.org/>



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